





The Grand River Agricultural Society (GRAS) owns and operates The Grand River Raceway and the newest addition The GrandWay Events Centre. Located in Elora, ON, GRAS is recognized as a leading destination for unique agricultural, environmental, and entertainment experiences.





We are a dynamic hospitality, racing, and gaming destination and a dedicated team of talented individuals is at the heart of our success. GRAS is *certified as a Great Place to work* and was recognized in the 2020 and 2021 List of Best Workplaces<sup>™</sup> for retail & Hospitality.

The GrandWay Lounge and Events Centre is seeking motivated and energetic:

## FOOD & BEVERAGE SERVERS

The Food & Beverage Servers will be responsible for providing high levels of customer care to support our new Lounge and Events Centre. The servers will perform customer care duties in a friendly and professional manner at and ensure that the guests have a pleasant dining and enjoyable experience.

## RESPONSIBILITIES

- Take requests from guests and ensure these are given to the appropriate person to execute.
- Maintain familiarity with the composition of menu items, including items available at the bar.
- Serve food and beverages in accordance with professional, courteous manner.
- Refill condiments, clear tables and change table linen as required
- Ensure table decorations are clean and comply with company standards.
- Ensure that guests are correctly charged, present the bill, and take payment from the guests.
- Be continually aware of and maintain the highest standards of personal hygiene and dress.

## **QUALIFICATIONS**

- High school diploma or college would be preferred.
- Smart Serve certification
- Strong customer service and troubleshooting skills
- 1 years of banquet or restaurant service experience
- Professional appearance and manners
- Strong work ethic and positive team attitude.
- Excellent communication, interpersonal skills, decision making and problem-solving skills.
- Computer literate with MS Office applications and POS experience

GRAS offers a competitive wage and a Great Place to Work! You can learn more about GRAS by visiting the website at <a href="www.theGrandWay.com">www.theGrandWay.com</a>. Please submit a resume by March 14, 2022, to recruitment@grandriverraceway.com

GRAS is committed to providing a barrier-free work environment in concert with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, GRAS will make accommodations available to applicants with disabilities upon request during the recruitment process.

We thank all candidates for their interest, however only those being considered for an interview will be contacted.